

## Update on Selected Priorities and Activities since the 2022 Community Health Needs Assessment - Franklin County

In response to the 2022 Community Health Need Assessment (CHNA) along with community input, hospitals and local districts developed their own three-year strategies and plans. Below are these organization's updates on their selected priorities and activities since the 2022 Community Health Needs Assessment. The Community Action Programs developed their plans in response to community input and their 2022 Community Needs Assessment. One full year of implementation has taken place to date in 2023, 2024 implementation work is currently underway with 2025 work on the horizon for implementation activity on these identified priorities.

For a number of organizations listed in this document priority work spans across multiple counties throughout Maine though their physical location may be in one county.

| Priority  | Activities  | Partners  | Key Accomplishments   |
|---|---|---|---|
| <b>Organization - MaineHealth, Franklin and MaineHealth HCC: Franklin County Public Health Improvement Plan, October 1, 2022-September 30, 2023</b> |   |   |   |
| <b>2023 - 2024</b>  |   |   |   |
| Social Determinants of Health   | Increase Food Security in Franklin County                             | MaineHealth -HCC, MaineHealth-Franklin, HealthReach | <ul style="list-style-type: none"> <li>•10,694 individuals served at the food pantry</li> <li>•86.7% patients screened for food insecurity</li> </ul>   |
|   | Explore opportunities for identification and referral to address SDOH | MaineHealth -HCC, MaineHealth-Franklin, HealthReach | <ul style="list-style-type: none"> <li>•13 Community-based organizations who claim their program on FindHelp</li> <li>•115 211 encounters with mental health specialists</li> <li>•2,132 211 encounters</li> <li>•697 connections on FindHelp</li> <li>•1,208 referrals to HCC</li> </ul>   |
|   | Pilot Food As Medicine (FAM) program at FCHN                          | MaineHealth-HCC, MaineHealth-Franklin               | <ul style="list-style-type: none"> <li>•39 people completed FAM</li> <li>•46 health care referrals to FAM</li> <li>•123 people enrolled in FAM</li> </ul>   |
| <b>2023 - 2024</b>  |   |   |   |
| Substance Use Disorder  | Increase access to Evidence-Based SUD treatment services              | MaineHealth-HCC, WMBH, KBH, MBH                     | <ul style="list-style-type: none"> <li>•24 MOUD prescribers</li> <li>•118 patients receiving buprenorphine</li> <li>•159 of 521 of at risk patients with naloxone</li> <li>•20 patients referred to Substance Use Navigator</li> </ul>  |
|   | Standardize screening and referral process for SUD                    | MaineHealth-HCC, MaineHealth-Franklin               | <ul style="list-style-type: none"> <li>•77.4% patients with an Annual Wellness Visit who had a substance use screening</li> <li>•88.8% patients with an Annual Wellness Visit who had a tobacco use screening</li> <li>•Action plan for SBIRT Training and implementation developed</li> <li>•Understand readiness for SBIRT model at Franklin - (not yet completed)</li> </ul> |

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|                | Use harm reduction models of care delivery and treatment for those with active SUD   | MaineHealth-HCC, MaineHealth-Franklin                          | <ul style="list-style-type: none"> <li>•12 trained Peer Recovery Coaches</li> <li>•112 individuals working with Peer Recovery Coaches</li> <li>•43 people engaged with Peer Recovery Coaches</li> <li>•306 naloxone prescriptions in the community</li> <li>•245 individuals accessing harm reduction through HCC Mobile Health Unit</li> <li>•21 sites visited by MHU. Sites are visited monthly</li> <li>•10,790 promotional materials distributed.</li> </ul> |
|                | Increase community and health care team's knowledge and self-efficacy to address alcohol use.  | MaineHealth-HCC  | •6 staff trained in Responsible Beverage Server Trainings  |
|                | <b>2023 - 2024</b>   |  |  |
| Access to Care | Advocate and educate for increased broadband access as a community health strategy.  | MaineHealth-HCC, Greater Franklin Economic Development Council | <ul style="list-style-type: none"> <li>•31 towns and townships participating in Broadband planning</li> <li>•544 Digital Literacy classes since January, 2023</li> <li>•224 individuals reached through Digital Literacy Program</li> </ul>  |
|                | Identify and establish a systematic approach to meet urgent ambulatory care needs  | MaineHealth, Franklin  | <ul style="list-style-type: none"> <li>•Established Task Force to develop a plan for same day primary care access</li> <li>•Explore feasibility of ED Expansion - ED Expansion set for November, 2024. This project will take approximately 18-24 months to complete.</li> <li>•Identify implementation Plan - not yet developed</li> </ul>  |
|                | Increase the number of people in Franklin County who are insured.  | MaineHealth, Franklin  | •Identifying process for people to work with ACA navigators.   |
|                | Increase access to Health Care/Wellness services in rural towns via the HCC Mobile Health Unit   | MaineHealth, Healthy Community Coalition                       | <ul style="list-style-type: none"> <li>•155 mobile health unit events</li> <li>•2,929 people served on the Healthy Community Coalition (HCC) Mobile Health Unit</li> </ul>   |
|                | <b>2023 - 2024</b>   |  |  |
|                | Increase the number of adults in the community with the knowledge and skills to address a youth experiencing a mental health challenge and to promote help-seeking behaviors | MaineHealth-HCC, HealthReach, MBH, MH                          | <ul style="list-style-type: none"> <li>•68 adults were trained in Youth Mental Health First Aid</li> <li>•HCC Staff were trained in the Youth Thriving Guide and Implementation</li> </ul>   |

|                |   |  |   |
|----------------|---|--|---|
| Access to Care | Pilot a school-based wellness program that focuses on root causes of mental health  | MaineHealth, Healthy Community Coalition | <ul style="list-style-type: none"> <li>•16 schools engaged</li> <li>•806 students reached</li> <li>•43.8% of youth who report feeling that they matter</li> </ul>   |
|                | Link services to improve care coordination within the FCHN system and with community resources in order to assist with discharge planning and care coordination | MaineHealth-HCC, HealthReach, MBH, MH    | <ul style="list-style-type: none"> <li>•Created EPIC referral system within FCHN to refer patients to HCC</li> <li>•Developed communication tools with care managers, providers and behavioral health to coordinate care</li> <li>•HCC facilitates monthly meetings with access to care, lend a hand and out CHW team to coordinate care</li> <li>•HCC expanded the role of CHW to SUD Navigation</li> <li>•Reinvigorated the FCHN IMAT steering committee</li> </ul> |
|                | Expand resources that assist with stability such as mental health services, substance use services, child care, and housing.                                    | Oxford County Mental Health Services     | Merger with OCMHS naming CCI as sole member complete. Integration efforts in progress.  |

**Additional information on MaineHealth-Franklin and Maine Health-HCC priority activity can be found at:**  
<https://www.mainehealth.org/franklin-community-health/healthy-communities>  
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| Priority   | Activities               | Partners  | Key Accomplishments  |
|--|--------------------------|---|--|
| <b>Organization - Western Maine Community Action</b> |                          |   |  |
| <b>2023 - 2024</b>                                   |                          |   |  |
| Access to Care                                       | Targeted Case Management |   | Designed TCM Model for WMCA<br>Hired TCM staff to begin offering services to homeless households   |
| <b>2023 - 2024</b>                                   |                          |   |  |
| Children and Family Services                         | Our Place to Grow        | MaineHealth - Franklin  | Hired staff and purchased necessary supplies for the 2023 opening. Due to flooding, unable to open in 2023. Scheduled open date late August/early September 2024.  |
| <b>2023 - 2024</b>                                   |                          |   |  |
|  | Weatherization           | Maine Housing Authority, Dept of Energy                           | Hired 2 additional staff to assist in increased production. Have improved the energy efficiency of 22 homes and invested \$234,358.61 (CY23)<br><del>Have improved the energy efficiency of 28 homes</del> |
|  | Home Repair              | Maine Housing Authority, Dept of Community & Economic Development | Trained replacement for senior staff that retired. Have made home repairs to 44 homes, and invested \$101,774.81 (CY23)  |

|                    |                          |  |   |
|--------------------|--------------------------|--|---|
| Housing and Energy | Home Repair              | Mission at the Eastward/United Methodist Economic Ministry, Dept of Community & Economic Development | Worked with partners to expand the availability of Home Repair projects for our clients. Have made home repairs to 17 homes, and invested \$42,600.79 YTD (8/1/24) **WMCA declined to provide the Home Associability Repair Program in 2024 due to extensive barriers in serving clients, resulting in fewer projects, despite new partnerships** |
|                    | Central Heat Improvement | Maine Housing Authority  | **Statewide decrease in funding** Repaired or replaced 110 heating systems and invested \$565,407.56. (2023)<br>**Statewide decrease in funding** Repaired or replaced 78 heating systems and invested  |

Additional information on Western Maine Community Action priority activity can be found at: